

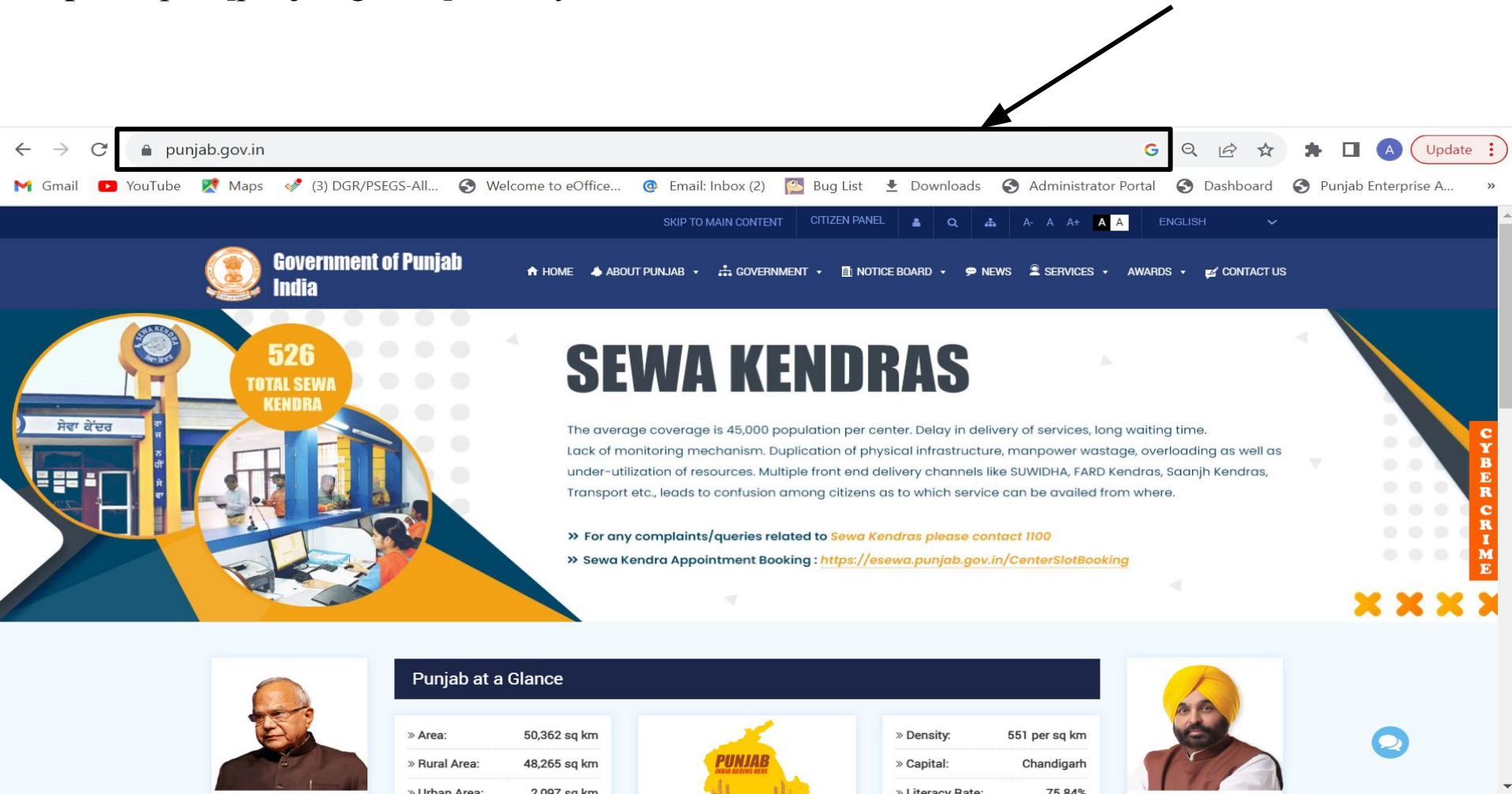
User Manual

for E-Participation/Survey

1. Introduction

Welcome to the E-Participation Survey on Punjab.gov.in. This user manual will guide you through the process of participating in the survey and providing your valuable feedback.

Step 1. Open [punjab.gov.in] url in your web browser.



The screenshot shows the Punjab Government website. The address bar at the top displays "punjab.gov.in". The website header includes the Government of Punjab India logo and navigation links such as HOME, ABOUT PUNJAB, GOVERNMENT, NOTICE BOARD, NEWS, SERVICES, AWARDS, and CONTACT US. The main content area features a large banner for "SEWA KENDRAS" with a circular inset showing a service center. The banner text states: "526 TOTAL SEWA KENDRA", "The average coverage is 45,000 population per center. Delay in delivery of services, long waiting time. Lack of monitoring mechanism. Duplication of physical infrastructure, manpower wastage, overloading as well as under-utilization of resources. Multiple front end delivery channels like SUWIDHA, FARD Kendras, Saanjh Kendras, Transport etc., leads to confusion among citizens as to which service can be availed from where.", and provides contact information: "For any complaints/queries related to Sewa Kendras please contact 1100" and "Sewa Kendra Appointment Booking : <https://esewa.punjab.gov.in/CenterSlotBooking>". The footer section, titled "Punjab at a Glance", includes a portrait of a man and a table with the following data:

Punjab at a Glance	
» Area:	50,362 sq km
» Rural Area:	48,265 sq km
» Urban Area:	2,097 sq km
» Density:	551 per sq km
» Capital:	Chandigarh
» Literacy Rate:	75.84%

Step 2. Navigate to Important links & click on E-Survey.

← → ↺

punjab.gov.in

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Gmail

YouTube

Maps

(3) DGR/PSEGS-Ail...

Welcome to eOffice...

Email: Inbox (2)

Bug List

Downloads

Administrator Portal

Dashboard

Punjab Enterprise A...

»

Documents

Manual of Office Procedure

Gradation List of IAS and PCS Office

Environmental and Social Systems (ESSA) – World Bank BFAIR Project

List of Seva Kendras

Memorandum to Government of India

What's New

Corrigendum-RFP Ref. No. e-Tender Services/2023-24/02 – date of sub bid queries is extended to 4.9.2023

Revised RFP For Selection Of Service Operate, Maintain And Manage Sewerage Treatment Plant

3

Revised RFP For Selection Of Service Operate, Maintain And Manage Sewerage Treatment Plant

2

Important Links

Access Government Email

Book VC

PFMS – State Directorate, Punjab

Circuit House Booking

E-Gazette

E-Survey

CYBER CRIME

Step 3. Click on SSO Registration to register yourself.

← → ↺

survey.psegs.in

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(3) DGR/PSEGS-All...

Welcome to eOffice...

Email: Inbox (2)

Bug List

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Punjab Enterprise A...

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GOVERNMENT INDIA

Digital Punjab
ONE UNIFIED PLATFORM

Home

About Us

Survey Calendar

Contact Us

SSO Login

SSO Registration

GOVT. OF PUNJAB

Transforming Governance, Empowering Citizens

State Service Delivery Portal Survey

01

LOGIN/REGISTER → COMPLETE PROFILE → SELECT/ADD FAMILY MEMBER

✓

02

SELECT SERVICE → ONLINE FORM FILLING → PREVIEW APPLICATION → DOCUMENT UPLOAD → ONLINE PAYMENT

03

APPLICATION SUBMISSION → APPLICATION PROCESSING → SMS DELIVERY OF CERTIFICATE

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DASHBOARD

Step 4. Register yourself by filling all details



Create Account

Continue to Digital Punjab

First Name *

Middle Name

Last Name

Email *

Mobile No *

☐ Male

☐ Female

☐ Other

Password *

Confirm Password *

[View Terms and Conditions](#)

☐ I accept the above Terms and Conditions.

Register


Login Now

Step 5. Enter the OTP sent on registered Mobile & Email ID & Validate Mobile Number and Email id by entering OTP received on email and mobile.



Verify Account

Continue to Digital Punjab

 Mobile OTP

2

Email OTP

3

8

1

2

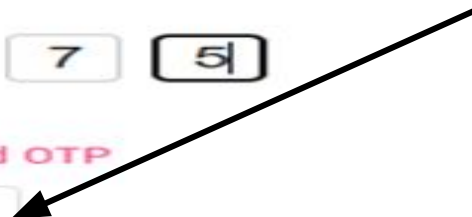
7

5

Back


Resend OTP


Validate



Step 6. After successful registration click on SSO Log in.

← → ↻ ⚠ Not secure | survey.psegs.in

 GOVERNMENT INDIA



Digital Punjab
ONE UNIFIED PLATFORM

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SSO Registration

SKIP TO MAIN CONTENT



Transforming Governance, Empowering Citizens

State Service Delivery Portal Survey

01

LOGIN/REGISTER → COMPLETE PROFILE → SELF/ADD FAMILY MEMBER

✓

02

SELECT SERVICE → ONLINE FORM FILLING → PREVIEW APPLICATION → DOCUMENT UPLOAD → ONLINE PAYMENT

03

APPLICATION SUBMISSION → APPLICATION PROCESSING → SMS DELIVERY OF CERTIFICATE

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DASHBOARD

Step 7. fill your details & click on login.

← → ↺

Not secure | ssocitizen.psegs.in/login/k1vAMxp8Qs32ydfPoghRMytwJ7zEt9A1MsxRaAEMMuZuPuQvostXI7ENCA3xLFM/https:%2F%2...

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Gmail YouTube Maps (3) DGR/PSEGS-All... Welcome to eOffice... Email: Inbox (2) Bug List Downloads Administrator Portal Dashboard Punjab Enterprise A...



Sign in

Continue to Digital Punjab

Email / Phone Number *

Password *

Login

Don't have account? Register now

Reset password?



Privacy - Terms

Step 8. Click on Survey Calender.

← → ↺

Not secure | survey.psegs.in


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SKIP TO MAIN CONTENT

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ONE UNIFIED PLATFORM

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➡️ SSO Login

👤 SSO Registration



Transforming Governance, Empowering Citizens

State Service Delivery Portal Survey

01

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LOGIN/REGISTER COMPLETE PROFILE SELECT(SAO) FAMILY MEMBER

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02

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SELECT SERVICE ONLINE FORM FILLING PREVIEW APPLICATION DOCUMENT UPLOAD ONLINE RESUBMITMENT

➡️

03

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APPLICATION SUBMISSION APPLICATION PROCESSING SMS DELIVERY OF CERTIFICATE

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DASHBOARD

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# Step 9. Enter the OTP to verify.

ssocitizen.psegs.in/two-factor-auth



## Multi-Factor Authentication

Verify OTP

Verification OTP has been sent on your registered mobile and email.

Verify

Resend

Resend OTP after 54s

Step 10. Click on Start Survey or View Result.

# All Survey

Home > Surveys

## Survey Calendar

| Survey Name                              | Start Date | End Date   | Status  | Action       |
|------------------------------------------|------------|------------|---------|--------------|
| Connect Punjab Portal Feedback Survey    | 01-07-2023 | 31-12-2025 | Active  | START SURVEY |
| Punjab Sewa Kendra Feedback Survey       | 01-07-2023 | 31-12-2025 | Active  | START SURVEY |
| Mata Tripta Mahila Yojana Survey         | 18-11-2021 | 31-07-2023 | Expired | VIEW RESULT  |
| Punjab Grievance Redressal System Survey | 18-11-2021 | 31-07-2023 | Expired | VIEW RESULT  |



**Step 11.** Fill survey accordingly and click on finish to complete the survey.

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[Home](#)[About Us](#)[Survey Calendar](#)[Contact Us](#)[Hi.](#)

[SKIP TO MAIN CONTENT](#)

# Survey Running

[Home](#) > [Survey Running](#)

YOU HAVE TO FINISH SURVEY AND PRESS FINISH SURVEY BUTTON. OTHERWISE YOUR SURVEY WILL NOT BE EVALUATED

## Survey : Connect Punjab Portal Feedback Survey

Question : How satisfied are you with the overall process of using Connect Portal?

☐ 1-Poor

☐ 2-Fair

☐ 3-Good

☐ 4-Very Good

☒ 5-Excellent

# Step 12. Complete the survey by giving your feedback & click on Finish Survey.

← → ↺

survey.psegs.in/examineMe/26

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☒ No

Question : Did you encounter any technical issue while using connect portal ?

☐ Yes

☒ No

FINISH SURVEY

About Us | Help | Website Policies | Contact Us | Terms & Conditions | Site Map | Feedback

ABOUT DEPARTMENT OF GOVERNANCE

Content on this website is published and managed by Government of Punjab.The Department of Governance Reforms has been created to improve the internal governance by bringing/introducing reforms in the present system of governance and to achieve good governance through the use of Information Technology (IT) tools.

OUR ADDRESS

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Mohali – 160071

📞 1100

✉ complaint.sewakendra@gmail.com

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